



Eckoh Secure Payment Solutions for T-Mobile

Time to transform your payments processes and prioritize security?

Eckoh sets the standard for secure interactions between consumers and the world's leading brands, building trust and delivering exceptional experiences.

We're the trusted PCI DSS security provider for enterprise organizations and have been working with T-Mobile since 2017, ensuring not just PCI DSS compliance, but also defending against data breaches, associated fines, and reputational damage.

408M

data records were breached in the US in 2022

70%

US consumers won't make telephone payments through fear of fraud

Only 8%

US consumers have confidence in card details security buying by phone

Protect your reputation

Ensure T-Mobile customer payments are conducted with the highest level of security and provide a seamless and superior journey for all involved.

Compliant payments, every time

Work with Eckoh to streamline the payment workflow and reduce AHT while enforcing compliance. Use our Agent Control Panel and Virtual Terminal to breathe new life into Contact Center systems as your existing equipment goes end of life.

Compliance in the cloud

Shield agents from accessing payment details in the cloud, eliminating the risk of fraud, and ensuring the integrity of customer transactions.

Consolidate your security estate

Eckoh's unified payment solution can be seamlessly integrated into existing systems and processes at T-Mobile. It acts as a central hub for handling secure payments across communication channels and in the cloud.

Slash data breach fines

Modernize your payment processes and ensure PCI DSS compliance using Eckoh's full range of solutions to slash compliance and data breach fines.

Make T-Mobile a more secure and compliant provider

Eckoh's single, secure payment environment extends its capabilities beyond phone-based transactions to encompass self-service IVR payments, email and webchat payments, SMS payments, social media and even video call payments.

We're your safe pair of hands.

Let's work together to build an end-to-end secure payment environment at T-Mobile.

We're your safe pair of hands.

Let's work together to build a digital-first world with an end-to-end secure payment environment at T-Mobile.

Call sales (US) 866.258.9298 | email molly.shane@eckoh.com

